

WELCOME CUSTOMER
Dimondale/Windsor
UTILITY BILLING PROGRAM

Under this system, you will be billed quarterly for sewer usage and your first bill is enclosed. ***Please check all of the information on the bill for accuracy and notify the Village Office with any corrections.***

FOR YOUR INFORMATION:

Bills are issued on the 20th of March, June, September & December for that quarter's usage.

Payments are due by the 10th of the following month.

1. A payment received after 5:00 p.m. on the due date will result in a 10% late charge.
2. If the late fee is not included with a late payment, it will be added to the next bill.
3. A late fee will be assessed if the payment is postmarked after the due date.
4. When the 10th of the month falls on a Saturday or Sunday, payments made on the following Monday before 5:00 p.m. will be considered timely.

Payment can be made as follows:

1. Pay in person at the Village Office at 136 N. Bridge St. **before 5:00 p.m. on the due date.** The drop box may be used if the office is closed, **but payments left in the box after 5:00 p.m. on the due date will be assessed a late fee.**
2. Mail to the Village of Dimondale, PO Box 26, Dimondale, MI 48821.
3. Pay in person at Union Bank.

AT THIS TIME WE DO NOT ACCEPT PHONE PAYMENTS, DEBIT OR CREDIT CARDS; CASH, CHECK OR MONEY ORDER ONLY.

Payment options are flexible. We will post whatever you want to pay.

1. Interested customers may pay ahead on their accounts. A bill will be issued only when payment is due.
2. Accounts that are 6 months or more past due will be posted to taxes in May every year for Village customers and October for Township customers.

Questions or concerns regarding your account should be referred to the Village Office at 646-0230, Monday through Friday, 9 a.m. to 5 p.m.

Please Note! In almost all cases, the wastewater treatment system is not liable for sewer back-ups. Please make sure your homeowner's policy provides adequate coverage for these rare occurrences. Residents with basement bathrooms and drains are at higher risk.